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WB4bis-REG-ENE-01:

**Feasibility Study and ESIA for
Elbasan (AL) - Bitola (MK) 400 kV
Transmission Line**

**Macedonian Stakeholder Engagement
Plan (SEP):
Section from Bitola (MK) to MK/AL Bor-
der**

14.10.2012



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the European Union

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*) This designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo declaration of independence.

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(AL) - Bitola (MK) 400 kV Transmission
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Prepared	Konstantin Siderovski, WB4bis-REG-ENE-01 Project Team
Checked	Heikki Lehtimäki
Approved	Ole Johansen

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LIST OF ABBREVIATIONS

a.s.l.	above sea level
AL/ALB	Albania
EBRD	European Bank for Reconstruction and Development
EC	European Commission
EIA	Environmental Impact Assessment
ESIA	Environmental and Social Impact Assessment
FS	Feasibility Study
IFI	International Financial Institutions
IPF	Infrastructure Project Facility
KfW	KfW Bankengruppe, Frankfurt am Main, Germany
MEPP	Ministry of Environment and Physical Planning
MEPSO	Transmission System operator of the Republic of Macedonia
MK/MKD	Macedonia
OHL	Overhead (Transmission) Line(s)
OST	Transmission System Operator of Albania
SEP	Stakeholder Engagement Plan
SS	Substation
TPP	Thermal Power Plant
TSO	Transmission System Operator
SEP	Stakeholder Engagement Plan
WBIF	West Balkans Investment Framework

1 Synopsis

Project Title:	Feasibility Study and ESIA for Elbasan (AL) - Bitola (MK) 400 kV Transmission Line
Project Number:	WB4bis-REG-ENE-01
Contractor:	COWI-IPF Consortium
Beneficiaries:	OST (AL) and MEPSO (MK)
Lenders:	EBRD, KfW
Location:	Tirana and Skopje
Project start date:	26/01/2012
Project Duration:	12 months
Anticipated completion:	January 2013

2 Introduction

This Stakeholder Engagement Plan (SEP) refers to the project for construction of a 400 kV Overhead Line (OHL) in Macedonia from Bitola to MK/AL border (and further on to Elbasan, Albania), referred to as “the Project”.

The project developer is the Macedonian Transmission System Operator - MEPSO (further referred to as “the Developer”).

The project intention is to construct and operate a 400 kV overhead transmission line from Bitola to Macedonian / Albanian border (and further on to Elbasan, Albania) and to construct and operate a new 400/110 kV substation in Ohrid area. It also includes activities to upgrade existing substation Bitola 2 to accommodate the proposed 400 kV transmission line.

The proposed OHL will contribute to a significantly better, more powerful transmission network in south-west Macedonia as well as more reliable power supply and reducing electrical supply constraints for further economic developments in the wider project region. In regional context, the project will improve the reliability of the regional network, the overall security of supply, and operational issues such as system stability. It will also improve the network capacity to facilitate anticipated load and transit growth as well as new generation connections in the Balkans Region. In addition, the proposed OHL development will allow mutual support between Macedonia and Albania to complement power generation types (Albania - hydro, Macedonia - thermal).

This Stakeholder Engagement Plan has been developed in compliance with EBRD’s Performance Requirements, EBRD’s Public Information Policy and best international practice in order to enhance public information and stakeholder¹⁾ engagement procedures. It will be reviewed and updated on a regular basis throughout the entire project.

¹⁾ “Stakeholder” is a person, group or organization that is affected or can be affected by the environmental and/or social consequences of a proposed project/activity; this includes individuals/groups/organisations that express interest in the project/activity and in the participation to round tables and discussion meetings, and/or are able to influence the project’s implementation and/or operations.

3 Project Location

The proposed OHL corridor passes through the territory of seven Macedonian municipalities: Novaci, Mogila, Bitola, Resen, Ohrid, Debrca i Struga.

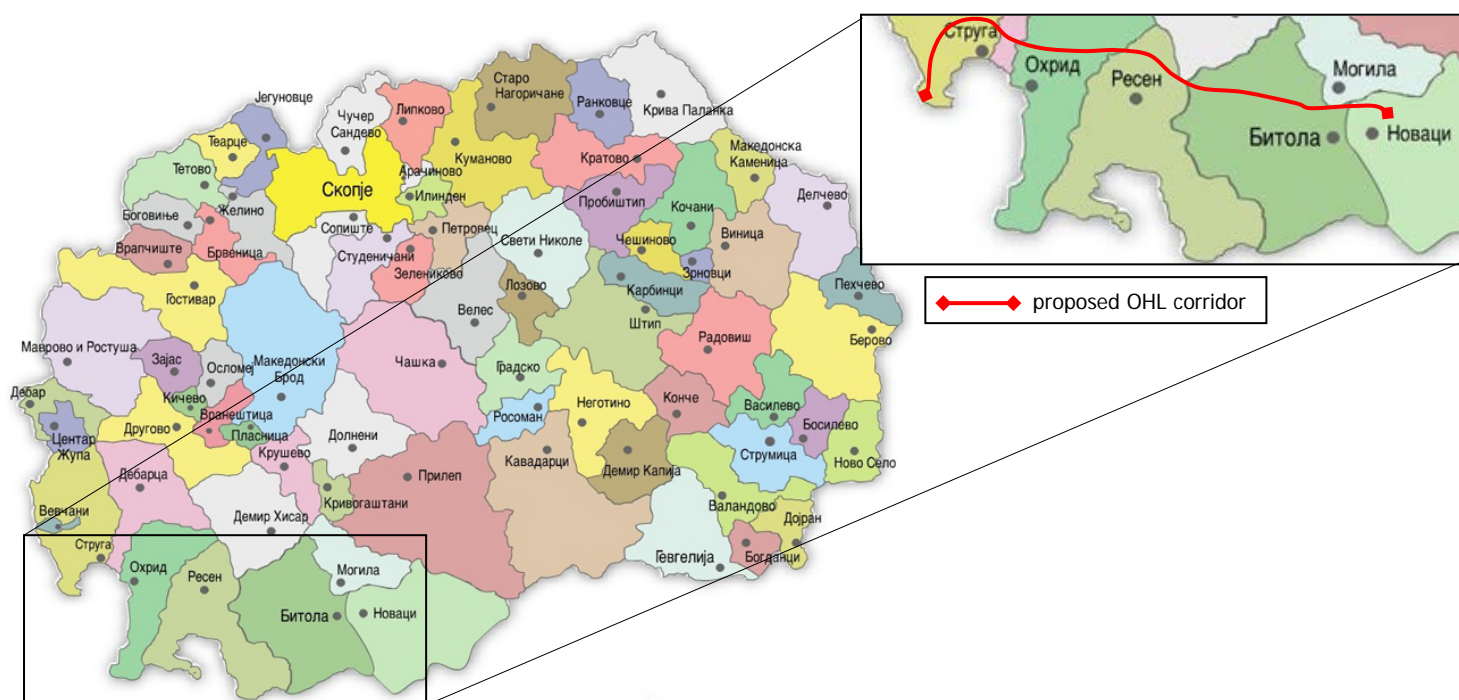


Figure 1 - OHL corridor and overview of affected municipalities

The proposed OHL corridor is situated in the south-western region of Macedonia. It passes various geographical features from its starting point in flat area of the Pelagonija Field via hilly and mountainous northern slopes of the Baba Mountain through the Prespa Valley to the Struga Field at the northern side of the Ohrid Lake and eastern bottom edge of the Jablanica Mountain.

In general, the proposed OHL corridor follows, as much as practicable, the corridor of the existing 110 kV OHL Bitola-Resen-Ohrid-Struga.

Its starting point is the existing MEPSO's substation Bitola 2 in the locality Tebalica in the immediate vicinity of the thermal power plant (TPP) REK Bitola.

From its starting point, the corridor continues toward north-west over the Pelagonija Field, avoiding the settlements in its surroundings (Dobromiri, Trn, Mogila). At the locality Karamanski Pat it turns to south-west, crossing the roads Bitola-Prilep and Bitola-Kicevo to the hilly area above the village Krklino. From the locality Koriya (in immediate vicinity to the road Bitola-Ohrid on its north side) the proposed corridor turns toward west up to a point in the area of the village Gjavato.

At the locality Gradiste on the southern slopes of the Bigla Mountain, the corridor turns to north-west, following the existing 110 kV OHL, avoiding the set-

tlement Sopotsko and bypassing the town Resen in wide ring. Further on to north, it avoids villages Kriveni, Leva Reka as well as Krusje karst area (water supply facilities for Resen). At the area of the village Svinista, the corridor turns to western direction, avoiding the villages Rasino and Livoista and enters the Struga Field by crossing the road Ohrid-Kicevo. Within the Struga Field, at the locality Veljo Pole, the OHL corridor turns to south-west and avoids the villages Volino and Moroista.

On the western edge of the Struga Field, at the locality Belicka Krasta the proposed OHL corridor turns to south toward the crossing point on the Macedonian-Albanian border (locality Kafasan) following bottom east slopes of the Jablanica Mountain. It avoids the villages Zagracani, Radolista, Frangovo and Mali Vlaj.

A map of the project area with the proposed OHL corridor is given in Appendix 1.

4 Requirements for Stakeholders Engagement

4.1 The Public Participation Provisions of Macedonian Legislation

Public participation in spatial planning and environmental protection processes in Macedonia is regulated by:

- Convention on Access to Information, Public Participation in Decision-making and Access to Justice in Environmental Matters (Aarhus Convention), (Official Gazette of RM no. 40/99)

The Aarhus Convention grants the public rights regarding access to information, public participation and access to justice, in governmental decision-making processes on matters concerning the local, national and transboundary environment. It focuses on interactions between the public and public authorities. It is a way of enhancing the environmental governance network, introducing a reactive and trustworthy relationship between civil society and governments and adding the novelty of a mechanism created to empower the value of public participation in the decision making process and guarantee access to justice: a "governance-by-disclosure" that leads a shift toward an environmentally responsible society. The Aarhus Convention has been ratified by Macedonia in 1999.

- Law on Spatial and Urban Planning ((Official Gazette of RM no. 51/05, 137/07, 91/09, 124/10 and 18/11)

This law regulates the system of spatial and urban development of Macedonia, including public information and participation throughout the process of development and adoption of planning documents.

- Law on the Environment (Official Gazette of RM no. 53/05, 81/05, 24/07, 159/08, 83/09, 48/10, 124/10 and 51/11) and associated secondary regulation

This law and the associated secondary legislation set out the requirements for undertaking environmental impact assessment (EIA) of potential environmental impacts of public and private projects which are likely to have a significant impact on the environment before development consent / construction permit is granted in the form of approval for project implementation.

The law also defines the rules and detailed procedures for including the public in the decision-making process. The practical public involvement is performed through: a) disclosing of the information to the public, b) public participation where public can actively be involved in public discussions and submitting its written opinion within the different EIA phases of the procedure and c) through the mechanism of access to justice, when public could influence the decision making with submitting appeals to the Court or Second Instance Commission of the Government.

4.2 EBRD Requirements

Since the EBRD may be involved in financing the project, it must meet the best international practices and the requirements for stakeholder engagement and public consultations as specified in the EBRD Environmental and Social Policy of 2008. The principles, requirements, methodological and procedural aspects of stakeholder engagement for EBRD Category A projects are described in detail in PR10 “Information Disclosure and Stakeholder Engagement”. PR10 outlines a systematic approach to stakeholder engagement that helps clients build and maintain over time a constructive relationship with their stakeholders, in particular the locally affected communities (Table 1).

Performance Requirement (PR)	Description
PR10: Information Disclosure and Stakeholder Engagement	<p>The EBRD considers stakeholder engagement as an essential part of good business practices and corporate citizenship, and a way of improving the quality of projects. In particular, effective community engagement is central to the successful management of risks and impacts on communities affected by projects, as well as central to achieving enhanced community benefits.</p> <p><u>Stakeholder engagement</u> is an ongoing process involving (i) the client’s public disclosure of appropriate information so as to enable meaningful consultation with stakeholders, (ii) meaningful consultation with potentially affected parties, and (iii) a procedure or policy by which people can make comments or complaints. This process should begin at the earliest stage of project planning and continue throughout the life of the project.</p> <p>This PR outlines a systematic approach to stakeholder engagement that will help clients build and maintain over time a constructive relationship with their stakeholders, in particular the locally affected communities. The process of stakeholder engagement is an essential component of the appraisal, management and monitoring of environmental and social issues associated with the client’s investments.</p>

Table 1 - Summary of PR10 requirements

In summary, the following system of stakeholder engagement is applicable to this project, as proposed by MEPSO:

- **Identification of project stakeholder groups.** Identification of stakeholders, including in particularly those members of the public who could be affected by the construction and operation of the substation and transmission line.
- **Stakeholder engagement process and information disclosure.** During this step, MEPSO is to ensure that identified stakeholders are appropriately engaged on environmental and social issues that could po-

tentially affect them through a process of information disclosure and meaningful consultation.

- **Meaningful consultation.** The consultation process will be based on the disclosure of information relevant to the project and MEPSO's activities and operations. The consultation process will be undertaken in a manner that is inclusive and culturally appropriate for all stakeholders.
- **Grievance mechanism.** Maintaining a grievance process by which the general public and other external stakeholders can raise concerns, and which will be handled in a prompt and consistent manner.

The following sections summarize how MEPSO has complied and will continue to comply with requirements for stakeholder engagement.

5 Stakeholder Identification and Communication Methods

There are several groups of people and social groups who are interested in the Project on different levels. These may be described as following:

- ✓ People, institutions and industries that will be directly or indirectly influenced by the project: residents of villages in the project area, affected land & residential owners, owners / operators of existing infrastructure along transport routes.
- ✓ People and institutions who participate in implementation of the project: EBRD, MEPSO, employees of MEPSO, construction contractor(s) and equipment suppliers.
- ✓ People and institutions that have a possibility to influence and make decisions on implementation of the project: local self governments (LSG) administrations and inspectorates, different responsible ministries and national agencies, UNESCO²⁾ authorities, and NGOs.

The following table represents the identified stakeholders in accordance to above classification.

Stakeholders that will be directly or indirectly affected by the Project	Stakeholders who participate in implementation of the Project	Stakeholders with possibility to influence and make decisions on implementation of the Project
<ul style="list-style-type: none"> • Residents of municipalities, villages and communities where the transmission line and associated infrastructure will be located • Land owners of OHL infrastructure sites • Residents along transport routes • Macedonian Business Community • Operators/owners of local infrastructure (water pipelines, roads etc.) 	<ul style="list-style-type: none"> • EBRD • Other IFIs • The Developer (MEPSO) • Employees of the Developer (internal stakeholders) • Construction companies • Equipments suppliers 	<ul style="list-style-type: none"> • Ministry of Environment and Physical Planning • Ministry of Agriculture, Forestry and Water Economy • Ministry of Economy • Ministry of Transport and Connections • Ministry of Labour and Social Welfare • Ministry of Culture • State Agencies (environment, forestry, energy, culture, etc.) • Local self governments (LSG) • Local Inspectorates (communal affairs, environment, transport, etc) • UNESCO authorities • NGOs – Associations on local and national level

Table 2 - Stakeholder classification

A variety of communication methods will be used as appropriate for each set of stakeholders. In general, these include:

- Public meetings

²⁾ The route of the proposed transmission line passes through peripheral area of one UNESCO World Heritage Site – the Ohrid Area.

- Individual meetings
- Announcements in media
- Provision of general information on notice-boards at key public locations
- Regular mail / email correspondence
- Publication of relevant project information on the MEPSO website (www.mepso.com.mk).

A Stakeholder register and the appropriate communication methods for each of these stakeholders are given in Appendix 2.

6 Review of Stakeholders Engagement to Date

MEPSO has engaged with key stakeholders during the ESIA process. Attention has been paid to the identification of vulnerable stakeholders whose life and well-being could be affected by project activities. This involved a number of meetings with people who could be directly affected by the project, including a series of meetings in August - September 2012 with representatives from all affected municipalities and number of individual rural settlements close to the proposed transmission line corridor.

The key stakeholders expressed their views and concerns about:

(i) General public:

- Land acquisition / expropriation and compensation
- Effect on agricultural activities and associated irrigation practices in particular areas along the corridor (Pelagonija nad Struga Field)
- Exposure to the electric and magnetic fields from an operational transmission line and substation
- Nuisance due to construction activities (dust dispersion, noise and traffic)
- General conditions with the electricity supply (contribution of the proposed project toward improvement of voltage level and security / reliability of the electricity supply)

(ii) Municipal authorities:

- Spatial and urban planning aspects (proposed OHL corridor vis a vis existing and planned spatial / urban plans)

(iii) Non-governmental Organizations:

- Visual and landscape impacts
- Impacts to the forests and flora and fauna
- Impacts on Protected Areas

An overview of the stakeholder consultation process throughout the ESIA process is given in Appendix 4. MEPSO will continue to actively engage with these stakeholders during the next project stages.

7 Planned Information Disclosure and Public Consultation

Further stakeholder engagement will be guided by this Stakeholder Engagement Plan, with further engagement with people directly affected by the project also addressed in a Land Acquisition and Compensation Framework to be developed in 2013. This Framework will ensure that all land acquisition and other compensation will be in full compliance with Macedonian law and with EBRD Performance Requirement 5 and will be discussed with those who are directly affected people.

MEPSO intends to implement the Project as an example of good practice in the development of transmission lines and substation infrastructures with the aim to involve stakeholders and maintain good communication practices throughout the life of the project. According to this approach, the target of the information disclosure / communication will be:

- To provide to stakeholders a schedule and information on activities that will be arranged, together with the mechanisms for their feedback.
- To make public the commitment to ensure the best practices in terms of environment protection and health and safety for workers and contractors.
- To make available to the public a grievance procedure, in order to collect the negative feedback and to act in correcting the causes that may lead to a negative opinion about project.

General information comprising the most important information related to the various stages of the development of the Project (planning, construction and operations) will be available:

- MEPSO's website (www.mepso.com.mk)
- MEPSO's central and local premises
- on information board in offices of the concerned municipalities (see Appendix 2 - Table 8 for addresses of Mayors' offices)

The ESIA package, including the ESIA (in Macedonian) and a Non-Technical Summary (NTS) of the ESIA, a Stakeholder Engagement Plan (SEP), and an Environmental & Social Action Plan (ESAP) (all in English and Macedonian), and environmental decisions / permits (Macedonian) will be available in hard copies, on request from:

- Ministry of Environment and Physical Planning, Blvd. Goce Delcev b.b., (MRTV, floor 10-11-12)
- Offices of the concerned municipalities (see Appendix 2 - Table 8 for addresses of mayor's offices)
- The central premises of MEPSO in Skopje, Orce Nikolov str b.b., 1000 Skopje

- EBRD offices in Skopje (Soravia Centre Skopje, 7th floor, Vasil Adzilarski b.b., 1000 Skopje) and London (One Exchange Square, E14 8RP).

Electronic version of the ESIA as well as the NTS, the ESAP and this SEP will be available to the public on the websites of MEPSO (www.mepso.com.mk), the Ministry of Environment and Physical Planning (www.moepp.gov.mk) and EBRD (www.ebrd.com). MEPSO will accept comments on all the draft documents for 120 days.

Engagement with the affected public will start when the ESIA package is available on the MEPP, MEPSO and EBRD web sites and in accordance with the rules for public consultations defined in the Macedonian Law on the Environment. A series of public meetings / public hearings along the proposed OHL route will be planned and organized in coordination with the Ministry of Environment and Physical Planning.

The table below summarizes how the ESIA package will be disclosed for public review and comment.

Upcoming Engagement Activities			
Stakeholder	How	When	Why
<ul style="list-style-type: none"> All stakeholders 	<ul style="list-style-type: none"> Public announcements Websites of: <ul style="list-style-type: none"> EBRD: www.ebrd.com MEPSO: www.mepso.com.mk Ministry of Environment and Physical Planning: www.moepp.gov.mk Concerned municipalities: <ul style="list-style-type: none"> Novaci: www.opstinanovaci.gov.mk Mogila: www.mogila.gov.mk Bitola: www.bitola.gov.mk Resen: www.resen.gov.mk Ohrid: www.ohrid.gov.mk Debrca: www.debarca.gov.mk Struga: www.struga.gov.mk Available printed copies in premises of MEPSO, Ministry of Environment and Physical Planning and offices of concerned municipalities Notice boards in affected communities and in mayor's offices of each concerned municipality Public meetings in selected locations along the proposed OHL (in coordination with the Ministry of Environment and Physical Planning) Meetings with concerned institutions (national UNESCO commission, etc) Meeting(s) with interested NGO 	After project's ESIA disclosure:	ESIA consultation process: <ul style="list-style-type: none"> EBRD requirements Macedonian requirements (formal procedure in compliance with national EIA regulations upon public disclosure the EIA report)
<ul style="list-style-type: none"> Governmental institutions Local self governments 	<ul style="list-style-type: none"> Official letters Submission of relevant project documentation Meetings 	Preparation period	<ul style="list-style-type: none"> To obtain necessary permits from various competent authorities, including construction permit

Table 3 - Disclosure of the ESIA package for public review / 1

Upcoming Engagement Activities			
Stakeholder	How	When	Why
<ul style="list-style-type: none"> Affected settlements / property owners 	<ul style="list-style-type: none"> Community and individual meetings with property owners Public announcements in daily newspapers Notice boards in affected communities 	Prior to construction	<ul style="list-style-type: none"> Land and property acquisition process
<ul style="list-style-type: none"> All stakeholders 	<ul style="list-style-type: none"> Public announcements in daily newspapers 	Commencement of construction	<ul style="list-style-type: none"> Commencement of construction activities
<ul style="list-style-type: none"> Developer (MEPSO) Relevant governmental institutions / agencies Local self governments 	<ul style="list-style-type: none"> Official letters Meetings 	Throughout construction period	<ul style="list-style-type: none"> Monitoring construction progress / performance
<ul style="list-style-type: none"> Developer (MEPSO) Affected settlements / property owners 	<ul style="list-style-type: none"> Group meetings in MEPSO premises or other appropriate locations Grievance mechanism 	Throughout construction period	<ul style="list-style-type: none"> Consideration of construction activities Consideration of concerns raised by affected stakeholders
<ul style="list-style-type: none"> Developer (MEPSO) Internal stakeholders and contractors 	<ul style="list-style-type: none"> Official letters Meetings 	Throughout construction period	<ul style="list-style-type: none"> Progress of construction activities
<ul style="list-style-type: none"> Developer (MEPSO) Relevant governmental institutions / agencies Local self governments Affected settlements 	<ul style="list-style-type: none"> Official letters Meetings 	Prior to operational period	<ul style="list-style-type: none"> Commissioning of the OHL operations
<ul style="list-style-type: none"> Developer (MEPSO) Affected settlements 	<ul style="list-style-type: none"> Official letters Meetings Grievance mechanism 	Throughout operational period	<ul style="list-style-type: none"> Any outstanding issue related to the OHL operation Any grievance received

Table 4 - Disclosure of the ESIA package for public review / 2

8 Grievance Mechanism

MEPSO shall implement a Grievance Mechanism to ensure that it is responsive to any concerns and/or complaints from external stakeholders. Grievance process outline and Grievance Form are given in Appendix 3. The following indicative timeframe will be used:

- Written acknowledgement of receipt of the grievance: within 5 days of receiving the grievance
- Proposed resolution: within 30 days of receiving the grievance.

The planned grievance form is presented in Appendix 3. Such a form in Macedonian will be posted on the MEPSO's website (www.mepso.gov.mk) together with the description of the grievance response mechanism and provided to the relevant authorities in the municipalities.

Grievances may be made anonymously, although of course the party filing the grievance cannot be responded to directly in that case.

A workers' grievance mechanism will be established for the employees of construction companies as a part of general system or separately. Contractors of construction works will be informed by the Developer about the necessity of implementing a grievance mechanism for their employees in line with EBRD requirements.

9 Developer's Contact Information and Responsible Person

Developer: Macedonian Transmission System Operator (MEPSO)

- Postal address: Orce Nikolov str b.b., 1000 Skopje
- Phone: + 389 (0)2 3 149 005 and + 389 (0)2 3149 040
- Fax: + 389 (0)2 3 111 160
- E-mail: info@mepso.com.mk

Responsible person for overseeing adequate implementation of this SEP is:

- To be identified by MEPSO in due course

Postal address:

E-mail:

Phone:

Mobile:

Appendix 1 – Project Map

- Appendix 1 – Map of the project area including proposed 400 kV OHL Corridor (under separate cover)

Appendix 2 - Stakeholder Register and Communication Methods

Stakeholders / Settlements	Settlement population ^{*)}	Communication method
Residents of villages / communities where the project activities will take place	Novaci	public consultation / meeting(s)
	- Novaci	
	1,054	
	- Dobromiri	
	285	
	Mogila	
	- Mogila	
	472	
	Bitola	
	- Trn	
	30	
	- Krklino	
	205	
	- Kukurecani	
	1,121	
	- Bratin Dol	
	154	
	- Rotino	
	106	
	- Capari	
	422	
	- Kazani	
	65	
	- Gjavato	
	111	
	Resen	
	- Sopotsko	
	184	
	- Kriveni	
	25	
	- Leva Reka	
	54	
	Ohrid	
	- Svinista	
	63	
	- Rasino	
	8	
	- Vapila	
	97	
	- Livoista	
	150	
	Debrca	
	- Volino	
	362	
	Struga	
	- Moroista	
	224	
	- Vranista	
	1,174	
	- Dolna Belica	
	693	
	- Zagracani	
	753	
	- Radolista	
	1,961	
	- Frangovo	
	1,154	
	- Mali Vlaj	
	61	

Table 5 - Stakeholder identification – settlements along the proposed OHL

^{*)} Source: Census of Population, Households and Dwellings in Macedonia, 2002

Stakeholder	Communication Method
Employees of the Developer (MEPSO)	In accordance with the rules and procedures of internal communication of the Developer
Construction companies	In accordance with the rules given in agreement between the Developer and the construction companies
Contractors & transporters	In accordance with the rules given in agreement between the Developer and the transport companies

Table 6 - Stakeholder identification – participate in implementation of the Project

Stakeholder		Communication Method	
Ministries	Ministry of Environment and Physical Planning Blvd. Goce Delcev bb (MRTV, 10-11-12 sprat) 1000 Skopje, Macedonia Tel: (02) 3251-400; Faks: (02) 3220-165; email: infoeko@moepp.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Ministry of Economy Jurij Gagarin 15 1000 Skopje, Macedonia Tel: 3093-408 Fax: 3084-472 www.economy.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Ministry of Finance Dame Gruev 15 1000 Skopje, Macedonia tel: (02) 3117-288 fax: (02) 3106-779 finance@finance.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Ministry of Transport and Communications Crvena skopska opstina 4 1000 Skopje, Macedonia tel: (02) 3145-497 fax: (02) 3126-228 e-mail: contact@mtc.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Ministry of Culture Gjuro Gjakovik 61 1000 Skopje, Macedonia Tel: (02) 3240-600 Fax: (02) 3240-561 info@kultura.gov.mk www.kultura.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Ministry of Agriculture, Forestry and Water Economy Jurij Gagarin 15 1000 Skopje, Macedonia Tel: (02) 3134 477 fax: (02) 3230 429 info@mzsv.gov.mk www.mzsv.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures

Table 7 - Stakeholder identification – key influence and decision makers / 1

Stakeholder		Communication Method	
Administration of municipalities	Novaci Municipality Address: 7211 Novaci Phone: + 389 47 203 060 Fax: +389 47 203 060 Web: www.opstinanovaci.gov.mk e-mail: novacio@mt.net.mk	<ul style="list-style-type: none"> • Consultative meetings • Correspondence relating to the project • Exchange of information • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Mogila Municipality Address: 7216 Mogila Phone : + 389 47 296 466 Fax: +389 47 296 360 Web: www.mogila.gov.mk e-mail: mogilaop@t-home		
	Bitola Municipality Address: Bul.Prvi Maj 61, 7000 Bitola Phone: + 389 47 234 234, Fax: + 389 47 238 723 Web: www.bitola.gov.mk e-mail: bitola@t-home.mk		
	Resen Municipality Address: Plostad Marsal Tito 20, 7310 Resen Phone: + 389 47 454 450 Fax: + 389 47 452 200 Web: www.resen.gov.mk e-mail: resen@resen.gov.mk		
	Ohrid Municipality Address: Dimitar Vlahov 57, 6000 Ohrid Phone:+389 46 262 492 Fax: + 389 46 262 545 Web: www.ohrid.gov.mk e-mail:protokol@ohrid.gov.mk		
	Debrca Municipality Address: 6344 Belcista Phone: + 389 46 286 855 Fax: + 389 46 286 855 Web: www.debarca.gov.mk e-mail:belcista@t-home.mk		
	Struga Municipality Address: Marsal Tito bb, 6330 Struga Phone : + 389 46 781 223, 782 015 Fax: +389 46 781 434 Web: www.struga.gov.mk e-mail: info@struga.gov.mk		

Table 8 - Stakeholder identification – key influence and decision makers / 2

Stakeholder		Communication Method	
National Agencies / Bodies	Macedonian Directorate for Environment Protection Blvd. Goce Delcev bb (MRTV, 10-11-12 sprat) 1000 Skopje, Macedonia Tel: (02) 3251-400; Faks: (02) 3220-165; email: infoeko@moepp.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Regulatory Agency for Energy Dimitar Cupovski bb, 1000 Skopje, Macedonia Tel: (02) 3233-580 Fax: (02) 3233-586 erc@erc.org.mk www.erc.org.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Agency for Energy Orce Nikolov 68 1000 Skopje, Macedonia Tel: (02) 3230-300 Fax: (02) 3230-300 ea@ea.gov.mk www.ea.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Cultural Heritage Protection Office Gjuro Gjakovik 61 1000 Skopje, Macedonia Tel: (02) 3289-703 Fax: (02) 3289-777 contact@uzkn.gov.mk www.uzkn.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
	Spatial Planning Agency Macedonia Square 1000 Skopje, Macedonia Tel / fax: (02) 3227-244 agencija@app.gov.mk www.app.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	On-going-process, in accordance to administrative procedures
UNESCO (and UNESCO relevant bodies)	UNESCO Headquarters (1) 7, place de Fontenoy 75352 Paris 07 SP France (2) 1, rue Miollis 75732 Paris Cedex 15 France General Phone: + 33 1 45 68 10 00	<ul style="list-style-type: none"> • Official letters / correspondence • Reports as per UNESCO requirements • Submission of documentation 	In accordance to UNESCO
MK UNESCO Authority	National Commission for UNESCO of Macedonia Ministry of Culture Gjuro Gjakovik 61 1000 Skopje, Macedonia Tel: (02) 3240-600 Fax: (02) 3240-561 in-fo@kultura.gov.mk www.kultura.gov.mk	<ul style="list-style-type: none"> • Official letters / correspondence • Submission of documentation 	Meeting(s)

Table 9 - Stakeholder identification – key influence and decision makers / 3

Name	Contact Details	Communication Method	
Ecologists' Movement of Macedonia (DEM)	Vasil Gjorgov 39/6, 1000 Skopje Tel/Fax: + 389 2 220 518 dem@dem.org.mk www.dem.org.mk	<ul style="list-style-type: none"> • Direct meeting(s) • Public meetings • Publication of documentation • E-mail / telephone 	On request
Macedonian Ecological Society (MES)	Blvd Kuzman Josifovski Pitu 28/3-7, 1000 Skopje Tel: (02) 2402 773 Fax: (02) 2402 774 Mob: 078 393 436 contact@med.org.mk www.mes.org.mk		
Birdprotection Macedonia	Institute for Animal Taxonomy and Ecology; Biology Institute, Faculty on Natural Sciences Gazi Baba bb, 1000 Skopje Tel: 078/441-303 nikom88@yahoo.co.uk www.birdprotection.org.mk		
Bioeko	Briselska 12, 1000 Skopje Tel: (0)2 245-4572 / 307-3588 Fax: (0)2 245-4572 / 307-7077 bioeco@unet.com.mk www.bioeco.org.mk		
Eko-svest – Centre for environmental research and information	Blvd 11 Oktomvri 125/12, 1000 Skopje Tel: (02) 3217-247 Fax: (02) 3217-246 mob: 072 726-104 ana@bankwatch.org info@ekosvest.com.mk		
Macedonian Green Center	Kosta Novakovik 1A/19 1000 Skopje Tel/Fax: (02) 6132-432 Mob : 078 205 217 zeleni@zeleni.org.mk www.zeleni.org.mk		
Front 21/42	Orce Nikolov 83A, POBox 22, 1000 Skopje Tel/Fax: (02) 3122-546 mob: 075 433-231 contact@front.org.mk www.front.org.mk		
Molika (Ecological Movement)	Kichevska 24, 7000 Bitola Tel: 047/232469 Mob: 070/547-281 molika@t-home.mk		
Biosfera	Dimo Hadzi Dimov 3,7000 Bitola Tel: 047/ 550 558 info@biosfera.org.mk www.biosfera.org.mk		

Table 10 - Stakeholder identification – Non-governmental organizations

The NGOs listed in the table were identified and contacted/consulted during the ESIA. Other NGO may be identified in further stages of project implementation.

Appendix 3 – Grievance Mechanism

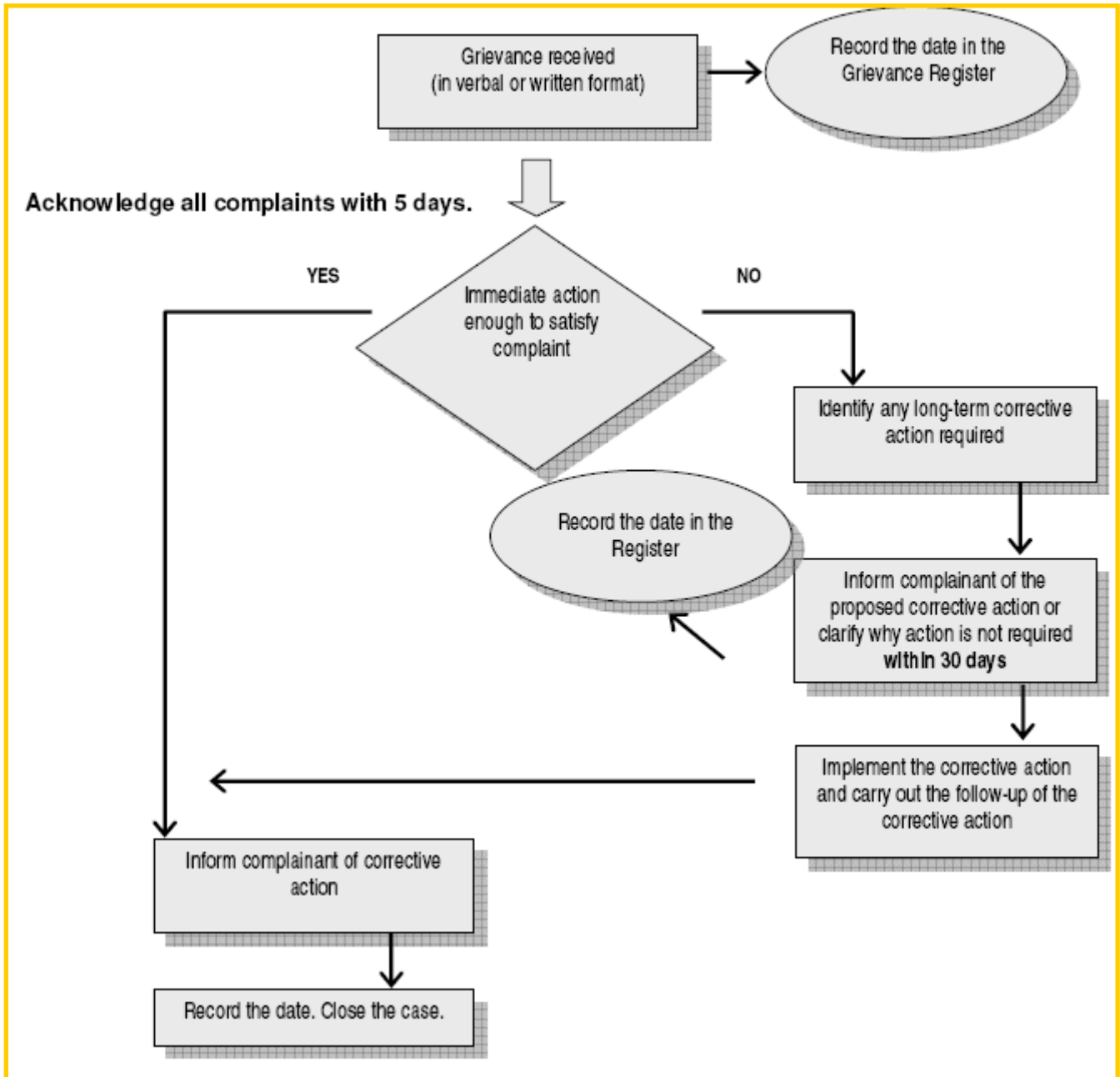


Figure 2 - Flowchart for processing of grievances

Public Grievance Form	
Company Reference No:	
Full Name	
Contact Information Please mark how you wish to be contacted (mail, telephone, e-mail).	<input type="checkbox"/> By Post: Please provide mailing address: _____ _____ _____ <input type="checkbox"/> By Telephone: _____ <input type="checkbox"/> By E-mail _____
Preferred Language for communication	<input type="checkbox"/> Macedonian <input type="checkbox"/> English
Description of Incident or Grievance: What happened? Where did it happen? Who did it happen to? What is the result of the problem?	
Date of Incident/Grievance	<input type="checkbox"/> One time incident/grievance (date _____) <input type="checkbox"/> Happened more than once (how many times? _____) <input type="checkbox"/> On-going (currently experiencing problem)
What would you like to see happen to resolve the problem?	
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Signature: _____</p> <p>Date: _____</p> <p>Please return this form to:</p> <p>To be identified by MEPSO in due course</p> <p>Postal address:</p> <p>E-mail:</p> <p>Phone:</p> <p>Mobile:</p> </div> <div style="width: 45%; border: 2px solid red; padding: 10px;"> <p>Note:</p> <p>Your grievance may be made anonymously. In such case you cannot be responded to directly.</p> </div> </div>	

Figure 3 - Public Grievance Form for the project

Appendix 4 – An Overview of the Stakeholder Engagement so far

Meeting/Consultation	Stakeholders present	No. of people consulted	Key Issues discussed	Method
Consultations with relevant institutions				
(1) Name: Ministry of Environment and Physical Planning Place: Skopje Date: 25.09.2012 Time: 10.00-11.00h	* IPF Team * MEPSO * Ministry's representatives	(3)	<ul style="list-style-type: none">• OHL corridor• Key environment issues• ESIA scope• UNESCO related aspects• ESIA procedure	Official meeting
Consultations with affected municipalities				
(1) Name: Novaci Municipality Place: Novaci Date: 03.09.2012 Time: 14.00h-15.00h	* IPF Team * MEPSO * Municipality's representatives	(8)	<ul style="list-style-type: none">• OHL corridor• Key environment issues• ESIA scope• Spatial and urban planning / documents vis a vis proposed OHL corridor• Construction transport through residential areas• Agriculture activities vis a vis operational OHL	Official meeting
(2) Name: Mogila Municipality Place: Mogila Date: 04.09.2012 Time: 11.00h-12.00h		(3)		Official meeting
(3) Name: Bitola Municipality Place: Bitola ate: 03.09.2012 Time: 11.00h-13.30h		(5)		Official meeting
(4) Name: Resen Municipality Place: Resen Date: 05.09.2012 Time: 11.00h-13.00h		(2)		Official meeting
(5) Name: Ohrid Municipality Place: Ohrid Date: 10.09.2012 Time: 12.00h-13.30h		(2)		Official meeting
(6) Name: Debrca Municipality Place: Debrca Date: 07.09.2012 Time: 11.00h-13.00h		(3)		Official meeting
(7) Name: Struga Municipality Place: Struga Date: 06.09.2012 Time: 10.00h-12.00h		(3)		Official meeting
Consultations with settlements close to the OHL				
(1) Name: Dobromiri (Novaci) Place: Dobromiri Date: 03.09.2012	* IPF Team * MEPSO * Local residents	(5)	<ul style="list-style-type: none">• OHL corridor• Proposals for routing details /	Interview

Time: 17.00h-18.00h			changes	
(2) Name: Mogila (Mogila) Place: Mogila Date: 03.09.2012 Time: 12.00h-13.00h		(5)	<ul style="list-style-type: none"> • Key environment and social issues • Mitigation • Compensation • Construction transport through agricultural and residential areas 	Interview
(3) Name: Trn, Bratin Dol, Capari, Kazani, Rotino, Gjavato (Bitola) Place: Bitola Date: 04.09.2012 Time: 17.30h-19.00h		(10)	<ul style="list-style-type: none"> • Agriculture / irrigation activities vis a vis operational OHL (Pelagonija nad Struga Field) 	Interview
(4) Name: Leva Reka (Resen) Place: Leva Reka Date: 05.09.2012 Time: 13.00h-14.30h		(3)	<ul style="list-style-type: none"> • Electricity supply • Further consultations 	Interview
(5) Name: Kriveni (Resen) Place: Kriveni Date: 05.09.2012 Time: 14.30h-16.00h		(7)		Interview
(6) Name: Sopotsko (Resen) Place: Sopotsko Date: 05.09.2012 Time: 16.00h-17.30h		(2)		Interview
(7) Name: Mislesevo, Moroista, Radolista (Struga) Place: Struga Date: 06.09.2012 Time: 13.00h-14.00h		(4)		Interview
(8) Name: Volino (Debrca) Place: Volino Date: 07.09.2012 Time: 14.30h-16.00h		(3)		Interview
(9) Name: Svinista, Rasino, Vapila, Livoista (Ohrid) Place: Ohrid Date: 10.09.2012 Time: 14.00h-16.00h		(8)		Interview

Consultations with NGO				
(1) Name: Macedonian Ecological Society (MES) Place: Skopje Date: 17.05.2012 Time: 10.00h-11.00h	* IPF Team * NGO representatives	(3)	<ul style="list-style-type: none"> OHL corridor alternatives Key environment and social issues ESIA scope Visual effects Impacts on forests Bird protection Mitigation Further consultations 	Meeting
(2) Name: Bioeco Place: Skopje Date: 06.07.2012 Time: 10.00h-11.30h	* IPF Team * NGO representatives	(2)		Meeting
(3) Birdprotection Place: Skopje Date: 27.09.2012 Time: 14.00h-15.00h	* IPF Team * NGO representatives	(2)		Meeting
(4) Name: NGO Pelagonija Place: Novaci Date: 03.09.2012 Time: 15.00h-15.30h	* IPF Team * MEPSO * NGO representatives	(1)		Meeting
(5) Name: NGO Mogilka Place: Mogila Date: 04.09.2012 Time: 13.00h-13.30h		(2)		Meeting
(6) Name: NGOs: Molika, Biosfera and Eko-zena Place: Bitola Date: 04.09.2012 Time: 16.00h-17.30h		(4)		Meeting
(7) NGO meeting, Skopje NGOs: Ecosvest; Birdprotection; Macedonian Entomological Society. Place: Skopje Date: 27.09.2012 Time: 12.00h-14.00h		(3)	<ul style="list-style-type: none"> OHL corridor Key environment and social issues ESIA scope Further consultations 	Meeting

Consultations with scientific institutions and individuals (biodiversity)				
(1) Name: Prof. Ljupco Melovski Faculty on Natural Sciences, Biology Institute and President of MES Place: Skopje Date: 16.05.2012 Time: 12.00h	* IPF Team	(1)	<ul style="list-style-type: none"> • OHL corridor • Key biodiversity and landscape issues • Protected Areas • ESIA scope • Mitigation 	Meeting
(2) Name: Prof. Vlado Matevski Faculty on Natural Sciences, Biology Institute and member of Macedonian Academy on Sciences and Arts Place: Skopje Date: 16.05.2012 Time: 14.30h	* IPF Team	(1)	<ul style="list-style-type: none"> • OHL corridor • Key flora nad vegetation issues • ESIA scope • Mitigation 	Meeting
(3) Name: D-r Svetozar Petkovski Museum of Natural History Place: Skopje Date: 06.07.2012 Time: 13.00h	* IPF Team	(1)	<ul style="list-style-type: none"> • OHL corridor • Key biodiversity issues • ESIA scope • Mitigation 	Meeting
(4) Name: Prof Branko Micevski, Orithologist Faculty on Natural Sciences, Place: Skopje Date: 27.09.2012 Time: 15.30h	* IPF Team	(1)	<ul style="list-style-type: none"> • OHL corridor • Key biodiversity issues • Impacts on avian fauna • ESIA scope • Mitigation 	